

Safe Harbour Security

P.O. Box 8866, Halifax, NS B3K 5M5
 Tel.: (902) 453-5645 Fax: (902) 425-1121
 Toll Free: 1-800-454-8825
 ULC LISTED MONITORING STATION

Sydney Monitoring Station
 Tel.: (902) 563-4001 Fax: (902) 539-4840
 Toll Free: 1-888-535-9555



DEALER# _____ ACCOUNT# _____ PANEL TYPE _____ PERMIT # _____

Date _____ Residential Commercial Other _____

Subscriber Name _____
 Contact Name _____
 Address _____
 City _____ Prov. _____
 Postal Code _____
 Premise Verification Tel. # _____
 Fax _____

Billing Name _____
 Contact Name _____
 Address _____
 City _____ Prov. _____
 Postal Code _____
 Telephone _____
 Fax _____

SPECIAL INSTRUCTIONS INCLUDING REPORTS

NAME	TELEPHONE NUMBER	PASS CODE # (if applicable)
1.	H <input type="checkbox"/> W <input type="checkbox"/> C <input type="checkbox"/>	
2.	H <input type="checkbox"/> W <input type="checkbox"/> C <input type="checkbox"/>	
3.	H <input type="checkbox"/> W <input type="checkbox"/> C <input type="checkbox"/>	
4.	H <input type="checkbox"/> W <input type="checkbox"/> C <input type="checkbox"/>	
5.	H <input type="checkbox"/> W <input type="checkbox"/> C <input type="checkbox"/>	

Zones	Codes	Restore	Definitions, Descriptions, Location	Zones	Codes	Restore	Definitions, Descriptions, Location
1				11			
2				12			
3				13			
4				14			
5				15			
6				16			
7				17			
8				18			
9				19			
10				20			

FORMAT: <input type="checkbox"/> Contact ID <input type="checkbox"/> SIA <input type="checkbox"/> 3/1 <input type="checkbox"/> 4/1 <input type="checkbox"/> 4/2	AUTO TEST SIGNALS: <input type="checkbox"/> No Test <input type="checkbox"/> Monthly Test <input type="checkbox"/> Weekly Test <input type="checkbox"/> Daily Test	AC-FAIL SIGNALS: <input type="checkbox"/> Log Only <input type="checkbox"/> Supervised	OPENING/CLOSING SIGNALS: <input type="checkbox"/> No Opening or Closing <input type="checkbox"/> Log Only <input type="checkbox"/> Supervised (Please provide time schedule)	OPENING/CLOSING REPORTS: <input type="checkbox"/> No Reports <input type="checkbox"/> Emailed _____ <input type="checkbox"/> Monthly <input type="checkbox"/> Faxed _____ <input type="checkbox"/> Weekly
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SECONDARY COMMUNICATOR

Connect 24 Alarm Net T-Link Uplink GSM Serial # _____ GSM Sim # _____

Videofied Serial # _____ Videofied Sim # _____

SERVICE DESCRIPTION

Billing Cycle ANNUAL SEMI ANNUAL QUARTERLY MONTHLY

<input type="checkbox"/> DEALER HAS COLLECTED FROM CUSTOMER; BILL DEALER <input type="checkbox"/> DEALER HAS NOT COLLECTED FROM CUSTOMER; BILL CUSTOMER <input type="checkbox"/> CHECK ENCLOSED PAYABLE TO SAFE HARBOUR SECURITY <input type="checkbox"/> PRE-AUTHORIZED PAYMENT (VOID CHEQUE)	SUBTOTAL	
	HST/ GST	
	GRAND TOTAL	

BILLING MAILING ADDRESS	NAME / COMPANY _____	CITY _____	PROVINCE _____	POSTAL CODE _____
	ADDRESS _____	PHONE NUMBER _____	FAX NUMBER _____	

I acknowledge that by paying my monitoring fee by using Safe Harbour Security, I authorize my bank to debit the monitoring fee in accordance with this monitoring agreement.
 Each payment shall be treated the same as if I had personally issued a written direction authorizing Safe Harbour Security to debit my account. This authorization is to remain in effect until cancelled in writing by me.

_____ Date _____ Signature _____ Signature _____

For joint account, all depositors must sign if more than one signature is required on cheques issued against the account.

Verification
 1. I have read, and I understand and agree to the terms, and to the "General Conditions" listed on the reverse of this agreement.
 2. I agree that all services are to be paid in advance.
 3. This agreement is for an initial term of _____ year(s) and shall automatically renew itself from year to year.

_____ Signature of Customer _____ Date _____ Alarm Dealer

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Agreements & Understandings

A. Purpose of this agreement

This agreement is between the following parties: The subscriber which is YOU and Safe Harbour Security and the Alarm Company (Dealer), if any, named on the front of this Agreement. The purpose of this Agreement is to provide alarm monitoring services to YOUR premises. YOU agree to pay in advance for the alarm monitoring services. This Agreement explains YOUR duties and responsibilities to Safe Harbour Security and Safe Harbour Security's duties and responsibilities to YOU in providing the alarm monitoring services. Alarm monitoring service is understood by YOU to include Safe Harbour Security's reacting to alarm signals received by Safe Harbour Security from the alarm system at YOUR premises. You state that YOU have the authority to enter into and sign this binding Agreement.

B. Monitoring Services - Your Responsibilities

YOU agree that effective monitoring of alarm signals requires YOUR cooperation. YOU agree:

1. To regularly test the Alarm System and to immediately repair or have repaired anything YOU, the DEALER or Safe Harbour Security finds wrong.
2. To avoid doing anything which might damage the Alarm System or which might cause false alarms.
3. To keep all account information updated by telling Safe Harbour Security or DEALER of any changes.
4. To pay any fines which may result from false alarms and to pay for and obtain any permits that might be required.
5. To let the DEALER, if any, speak for YOU in giving Safe Harbour Security verbally, or in writing, any and all monitoring response instructions relative to the operation or non-operation of YOUR Alarm System or components of YOUR Alarm System.

C. Monitoring Services - Safe Harbour Security Responsibilities

Safe Harbour Security agrees to provide the following alarm monitoring services for YOU:

1. When Safe Harbour Security receives an emergency signal from the Alarm System, Safe Harbour Security will try to telephone the authorities and persons on the notification list supplied by YOU.
2. If Safe Harbour Security has reason to believe that no emergency actually exists, then Safe Harbour Security can choose to not make those calls.
3. Signals which Safe Harbour Security believes do not indicate an emergency, will be treated according to established Safe Harbour Security procedures.

D. Limitation of Safe Harbour Security and Their Dealer Responsibilities and Liabilities

1. Safe Harbour Security is only providing the alarm services for YOUR Alarm System.
2. Alarm Systems can be bypassed and may not always operate properly for numerous reasons. Therefore, Safe Harbour Security hereby disclaims all warranties, express or implied, including those of merchantability or fitness that its service will avert, deter or prevent any loss which monitoring service might alleviate or mitigate.
3. Safe Harbour Security cannot control the response of fire departments, police departments, emergency medical services or others.
4. Safe Harbour Security is not providing a guard services under this Agreement and the monitoring service cannot take place of insurance.

So YOU agree that:

1. Safe Harbour Security is not responsible for the sale, design, installation maintenance, repair or insurance of any equipment located at YOUR premises.
2. Safe Harbour Security is not responsible for any insurance covering any harm such as business or personal loss, theft of property or money, property damage, personal injury or death or loss to YOU or anyone else on YOUR premises.
3. Even if a court decides that a problem with monitoring service or any improper or careless activity by Safe Harbour Security, caused or allowed any harm such as business or personal loss, theft of property or money, property damage, personal injury or death to persons or other loss to YOU or to others, Safe Harbour Security will owe YOU only six (6) times the monthly monitoring fee paid by YOU and/or DEALER to Safe Harbour Security or \$250, which ever shall be greater, as liquidated damages and not as a penalty, and this liability shall be complete and exclusive.
4. YOU hereby release, discharge and agree to hold Safe Harbour Security, its employees and agents harmless from any and all claims, liabilities, damages, loss or expenses, arising from or caused by any hazard covered by insurance resulting from or related to this Agreement, whether the claim is made by YOU, YOUR agents or insurance company or by any other parties claiming under or through YOU. YOU agree to indemnify, defend and hold Safe Harbour Security, its employees and agents harmless from any claims for subrogation which may be brought against Safe Harbour Security, its employees and agents by an insurer or insurance company or its agents or assigns, or any other parties, including payment of all damages, expenses, costs and attorney's fees. YOU agree to notify YOUR insurance company of this release.

E. Suspension Of This Agreement

It is understood by YOU that Safe Harbour Security may stop monitoring YOUR Alarm System, temporarily, without notice and without liability or penalty, for the following reason:

1. If Safe Harbour Security receives too many false alarms or redundant or similar signals from the Alarm System.
2. If the telephone or radio telemetry system is interrupted.
3. If strikes, floods, fire or other events beyond Safe Harbour Security control affect the operation of Safe Harbour Security's Monitoring Station or the telephone or radio telemetry system.

F. Cancellation Of This Agreement

It is understood by YOU the Safe Harbour Security may stop monitoring the Alarm System, permanently, without liability or penalty for the following reasons:

1. If Safe Harbour Security receives too many false alarms from the Alarm System.
2. If Safe Harbour Security is legally prevented from monitoring the Alarm System.
3. If YOU do not pay, in advance, for alarm monitoring services.
4. If the DEALER, if any, notifies Safe Harbour Security in writing that it is cancelling YOUR monitoring service, if Safe Harbour Security ends its agreement with the DEALER or if the DEALER does not pay Safe Harbour Security for Safe Harbour Security's monitoring services.

For reasons #1 and 2 above mentioned, Safe Harbour Security will give you 15 days advanced notice, in writing, of its intention to stop monitoring YOUR Alarm System. For reasons #3 and 4 above mentioned, the DEALER will give you 15 days advanced notice, in writing, of its intention to stop monitoring YOUR Alarm System. Upon giving you such notice, this Agreement and Safe Harbour Security's responsibilities will end on the date fixed in the termination letter. No later than the termination date, YOU agree to immediately and permanently disable and disconnect YOUR Alarm System from sending signals to Safe Harbour Security and/or YOUR premises, at added cost to YOU, and disconnect YOUR Alarm System, or be reasonable attorney's fees that may be imposed by telephone companies, government agencies, Safe Harbour Security and/or other parties.

G. Term Of This Agreement

The period of this Agreement is stated on the front and is from the date Safe Harbour Security actually begins service and automatically extends for additional periods until terminated by YOU, YOUR DEALER, or Safe Harbour Security. Should YOU move out of the premises, YOU or Safe Harbour Security may cancel this Agreement. YOU, YOUR DEALER, or Safe Harbour Security each agree to give the other 30 days notice in writing of our intent to cancel prior to the beginning of an additional term of service. Safe Harbour Security does not offer refund.

H. Safe Harbour Security's Right to Subcontract

YOU agree that Safe Harbour Security may subcontract to third parties who may be independent of Safe Harbour Security any services under this Agreement. Safe Harbour Security shall not be responsible for any loss or damage sustained by YOU by reason of fire, theft, burglary, or any other cause whatsoever caused by the improper or careless acts of any third party.

I. Complete Agreement: No Spoken Changes

Should there arise a conflict of terms or agreements and understanding between this Agreement and YOUR purchase order, YOU agree that this Agreement shall be supreme, binding and govern.

Everything that YOU and Safe Harbour Security have agreed on is written in this Agreement. It replaces all earlier agreements and understandings, whether spoken or written. Nothing that YOU or Safe Harbour Security may have said can change the Agreement.

This Agreement can only be changed in writing, and the writing must be signed by YOU and Safe Harbour Security.

This Agreement will be accepted by Safe Harbour Security in Sydney, Nova Scotia, Canada, shall be subject to and governed solely by the the laws of the Province of Nova Scotia and that all parties to this Agreement agree to exercise of jurisdiction in the appropriate court of Nova Scotia.

It is understood that this Agreement will not become effective until a start date is assigned by Safe Harbour Security. YOU state that YOU have received a copy of this Agreement.

Any notice to be given hereunder by any party shall be in writing sent First Class Mail addressed to such party at the address contained herein.